At Elevate Wellness Studio we are known for highly-individualized care.

Because of this truth, we can exercise control over our immediate environment and minimize risk of COVID-19 and other virus spread with action and awareness.

**Dear Clients,**

The good news is that our clinic is at low risk for exposure with these responsible measures. We are not a crowded environment. As former and current clients know, on a "normal" day, we have a high standard for cleanliness and professionalism. This unprecedented situation allows us the opportunity to serve you with more diligence giving the current circumstances, while keeping us doing our jobs to **get you better!**

**Arrival for Appointment:**

Arrive inside the clinic as close to your appointment time as possible so we can take you directly back. The front office will check you in and will be keeping all touched surfaces, such as credit card machine and counter surfaces disinfected. Clients are being screened with a questionnaire regarding travel and any symptoms prior to treatment.

**Your Treatment:**

All clients will continue to be treated in private rooms for their sessions. If part of your therapy includes use of our gym, please know that it is disinfected after each use.

**Our Disinfecting Procedures:**

Signage is posted for proper hand/wrist washing. Hand sanitizer is located at the front desk. All touched surfaces, including things in Lobby, Waiting Room, Bathrooms, the Therapy Exercise Equipment, & Mat Surfaces will be thoroughly cleaned after use. This is in addition to the recent 2-week increase in vigilance for cleaning surfaces like light switches, doorknobs, etc. If you feel like something requires attention, notify ANY staff member!

**Scheduling Sessions:**

We encourage you to call or go online for appointment needs rather than spend time at the front desk.

**Our Staff:**

Therapists and all other staff will disinfect hands in between patient or co-worker contact. Our staff will be at work only if healthy. If someone has symptoms that may be confused with COVID-19, such as seasonal allergy or cold symptoms, they will be released by a doctor before returning to work.

If you have concerns or a particular need or request, do not hesitate to  **Call 225-478-4500.** Our plan is to stay healthy and to keep you healthy and safe while receiving exceptional therapy in a clean, beautiful, and professional environment.

Sincerely, the Staff of Elevate Wellness Studio